



THE ROYAL GARDEN
帝苑酒店

帝苑酒店十分重視客人及員工的健康和安全，為應對現時新型冠狀病毒，酒店已採取以下相關衛生防範措施，以保障所有客人及員工的健康和安全。

酒店住宿體驗-衛生措施:

- 於酒店大堂入口設有紅外線熱像儀為客人與員工測量體溫
- 升降機按鈕已貼上膠片，每小時消毒一次
- 酒店入口接待處為客人提供酒精搓手液
- 酒店並不接待隔離客人
- 每位客人登記入住時，必需申報健康及提供過去 14 日的外遊紀錄
- 加強清潔及消毒房間，特別是燈掣、門柄、電話及傢俬
- 蒸氣浴室及桑拿房暫時關閉，直至另行通知

用餐體驗-衛生措施:

- 客人在進入餐廳前必需探測體溫
- 餐桌已被重新編排，確保之間有 1.5 米距離
- 每張餐桌不多於 8 位客人
- 餐廳接待處為客人提供酒精搓手液
- 客人需戴上口罩才可在自助餐桌上取食物
- 所有廚師及員工須佩戴口罩，處理食物時必須戴上手套
- 餐廳已加強每天清潔和消毒餐廳內範圍、設備和餐具的次數



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The health and wellbeing of our guests and staff are the top priority of The Royal Garden. We implemented below measures to ensure guest and staff's safety under current coronavirus situation.

Hotel general measures:

- Thermographic turret body temperature measurement camera has been installed at the main entrance to measure guests temperature
- Plastic films are installed onto all lift panels and sanitized every hour
- Hand sanitizer gel is available in public areas and reception
- We do not accept quarantined guests
- Past travel records within the last 14 days are obtained from each check-in guest for record
- Enhance sterilizing rooms especially light switches, door handle, in-room telephone and furniture
- Steam room and sauna room remain closed until further notice.

Dining measures:

- Guests are subject to temperature checks before entering the restaurants
- Outlets' table arrangement has been adjusted to 1.5m distance from each other.
- Hand sanitizer gel is available in restaurant reception
- Maximum of eight people are allowed per table.
- Guests must wear mask when taking food from buffet
- All staff are required to wear masks at all times and wear gloves when handling food items
- All equipment and cutlery in the restaurant are cleaned and sanitized at more frequent intervals throughout the day